April 2025 Volume 22 ● Issue 2



Compass Federal Credit Union Assistant Manager Sue Fowler Retires



Compass has announced that Assistant Manager, Sue Fowler, has retired following more than 20 years in the banking industry.

Fowler joined Compass in 2016 following a merger with Oswego Heritage Federal Credit Union, where she served as a Member Service Representative, Loan Officer and

eventually as a Branch Manager. After joining Compass in August of 2016, Fowler advanced from Loan Officer to the credit union's Compliance Officer, before being named Assistant Manager in January of 2021.

During her time as Assistant Manager, Fowler helped to see the credit union through the Covid-19 pandemic, while also watching the credit union grow to a membership of more than 8,000 during her tenure.

"It has been a pleasure working at Compass Federal Credit Union these last nine years," said Fowler. "I never imagined that one day I would become Assistant Manager when I started with Oswego Heritage in 2008. I will truly miss the relationships built with co-workers and our members."

Holiday Hours

Memorial Day Weekend Saturday, May 24th All offices closed

> Memorial Day Monday, May 26th All offices closed

<u>Juneteenth</u> Thursday, June 19th All offices closed

Email: memberservice@compassfcu.com **24-hour phone access:** 315-349-0123

Mobile APP: Compass FCU











soon to www.CompassFCU.com

A Message from the Board

Dear Compass Members,

With this quarter's newsletter we are happy to announce initial details on this year's Annual Meeting, which will take place on Thursday, May 8th inside the Compass branch in Fulton, located at 208 North Second St.



Beginning at 6 p.m., this year's Annual

Meeting will again include an update on the state of the credit union from the Compass Board and management, as well as the election for the four open seats on the Compass Federal Credit Union Board of Directors.

Information on the Board of Directors election can be found online at www.compassfcu.com/board-of-directors-info.

More specific details on the May 8th Annual Meeting are available via the Compass website.

We hope you join us on Thursday, May 8th for our Annual Meeting so we can share with you the continued growth and vision of Compass FCU as we move through the new year.

The Compass Federal Credit Union Board of Directors and Supervisory Committee would also like to wish a happy retirement to Sue Fowler. Sue has been an integral part of both Oswego Heritage Federal Credit Union and Compass for many years. We wish her well on all of her future endeavors.

Wishing you a safe and healthy Spring!

Michael Pisa, Board President



to Learn More!

Spring Loan Special

Borrow up to \$2,000 at 6% APR* for up to 12 months

*APR=Annual Percentage Rate. Member must qualify. Special offered from April 1st to June 30th, 2025. Prior Spring Loans must be paid off in order to be approved for a 2025 loan.

Compass Board Nominees Announced; Four Vacancies to be Finalized at Annual Meeting on May 8



Compass Federal Credit Union's 59th Annual Meeting will take place on Thursday, May 8th at the credit union's Fulton branch. During this meeting, final votes will be tallied to fill the four vacant seats on the Compass Federal Credit Union Board of Directors.

Official nominees running for the Board include incumbents Andrew Bucher, Angela Galvin and Clark Sargeant as well as first time nominees Jeffrey Baker Jr., William Bosch and Margaret Prisco.

Voting will take place during the Annual Meeting, which will be free to attend by members of the credit union. Additional voting options will be posted soon.

In order to vote, members must be in good standing and 18 years of age or older.

A resident of Oswego, **Andrew Bucher** is seeking election onto the Compass Board for the third time. Andrew supervises the criminal investigations division of the Oswego County Sherriff's Office, while also owning and managing a local real estate business, ABC Oswego. If re-elected, Andrew is eager to continue making more meaningful contributions to the local community.

Also a resident of Oswego, **Angela Galvin** is completing her first term on the Compass Board. During her tenure, Angela has served as an officer (secretary) and chaired, or co-chaired, the annual picnic and scholarship committees. Retired from SUNY Oswego in 2022, Angela brings 35 years of professional services experience. In addition to her work on the Compass board, Angela also volunteers on the board of the Hall Newman Center Foundation. There she serves as an officer, co-chairs the Development Committee, and serves on the Finance Committee. In addition, she continues to volunteer on the SUNY Oswego SEFA Committee, a charitable organization that she chaired for several years which serves organizations and people of all ages and backgrounds in the Oswego community and beyond.

Residing in Sterling, **Clark Sargeant** is seeking his second term on the Compass Board. Clark is the acting Executive Director of Mental Health and Wellness at Oswego Health and oversee operations for Inpatient, Outpatient Adult, Outpatient Youth, School-based and Assertive Community Treatment services. In addition, Clark establishes goals, budgets, plans, organizes, implements, and coordinates all mental health programs and collaborates with the local governing unit and senior leadership teams at Oswego Health to ensure that psychiatric needs are being met for the community.

Jeffrey Baker Jr., a resident of Mexico, is seeking his first term on the Board. Jeffrey is currently employed as the CASH Department Manager at Novelis, where he has been employed since 2012. Jeffrey hopes to be a voice for the plant within the credit union, aiming to continue to foster a relationship between the two that has been in place for nearly 60 years.

Retired from SUNY Oswego, Oswego resident **William Bosch** is running for the Compass Board for the first time. If elected, William is eager to help Compass continue to grow within Oswego County. William has previously served on the Board of Directors for College Services at SUNY Oswego and has run several programs for the local YMCA, as well as Oswego Softball.

Oswego's **Margaret Prisco** is a retired senior programmer for SUNY Oswego, and is seeking her first term on the Compass Board. Margaret served as a project manager at the college and was also a Board member for the Art Association of Oswego and is hopeful to be involved in the future direction of the credit union.

For more information on the 59th Annual Meeting, call (315) 342-5300.

Compass Federal Credit Union Promotes Margie Sincavage to George St. Branch Manager



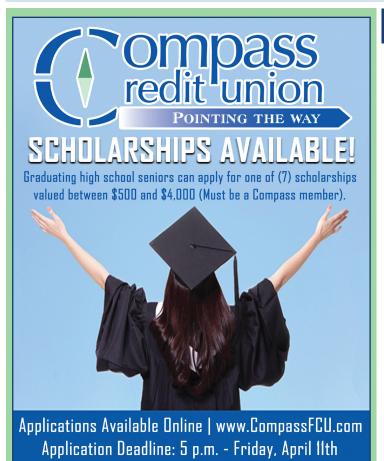
Compass Federal Credit Union is pleased to announce the promotion of Margie Sincavage to Branch Manager of the credit union's main office, located at 131 George St. in Oswego.

Sincavage joined Compass in 2013 as a part-time Member Service Representative, before moving to full-time in 2019. By 2020, Sincavage was named the credit union's Head Teller, overseeing and managing all Member Service Representatives at the George St. branch.

In 2022, Sincavage moved to the position of Card Specialist, where she assisted members with debit and credit card fraud inquiries, while providing members with all pertinent information regarding their credit and debit cards.

With more than 12 years of service to the credit union, in various capacities, Sincavage is set to help guide and manage the credit union's George St. office.

"I am pleased to have the opportunity to step into my new role with the credit union," said Sincavage. "We have a great team at Compass that is eager to continue to help provide our growing membership with the same customer service in which they have grown accustom to over the last several years, while also working to offer fresh and innovative new products and services. I am excited to see what the future holds as we edge closer to our 60th anniversary of serving the Oswego County community."



Compass Locations and Hours of Operation

Main Office:

131 George St., Oswego Phone: 315-342-5300

Hours:

Mon. - Fri. 9 a.m. to 5 p.m. Sat. 9 a.m. to 12 p.m.

Fulton:

208 North Second St., Fulton Phone: 315-593-8443

Hours:

Mon. - Fri. 9 a.m. to 5 p.m. Sat. 9 a.m. to 12 p.m.

Oswego Hospital:

110 West Sixth St., Oswego Phone: 315-349-5562

Hours:

Fri. 9 a.m. to 4 p.m.

West First Street:

300 West First St., Oswego Phone: (315) 207-0390

Hours:

Mon. - Fri. 9 a.m. to 5 p.m. (Closed 12:30-1 p.m. for lunch)

Novelis Plant:

P.O. Box 5160 Phone: 315-349-0116

Hours:

Mon. 9 a.m. to 4 p.m. Thurs. & Fri. 9 a.m. to 4 p.m.

SUNY Oswego:

150B Marano Campus Center Phone: 315-312-2191

Hours:

Closed until Further Notice (Check compassfcu.com for updates)

Questions? Contact Us!Website:

www.compassfcu.com

Email

memberservice@compassfcu.com

Mobile App:

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24-Hour Phone Access:

315-349-0123