



Drive-Thru Annual Meeting a Success; Board Members Set

After several postponements due to the COVID-19 pandemic, Compass Federal Credit Union and its Board of Directors settled on a Drive-Thru Annual Meeting, which was held on September 26 at Oswego Speedway.



Raffle winners at this year's meeting included members Donna Foster (\$100), Kim Sullivan (\$50), Peggy Pisa (\$50) and Shirley Blandford (\$50). Each received Compass FCU gift cards by random draw.

The drive-thru played host to several hundred members, allowing those in attendance to receive a virtual update on the state of the credit union, as well as to cast votes for the Board of Directors.

Re-elected Board members include Lisa Distin-Hoefer, Don Piazza, as well as Michael Pisa. The Board also needed to appoint a member to fulfill the term of Don Bucher, who passed away unexpectedly in November of 2019. The candidate finishing fourth in this year's election voting, Andrew Bucher, was selected.

The Board thanks all those who took time out of their day to attend!

Holiday Hours

Martin Luther King Jr. Day

Monday, January 18th

All offices closed

Presidents' Day

Monday, February 15th

All offices closed

Contact Us

Email: membeservice@compassfcu.com

24-hour phone access: 315-349-0123

Mobile APP: Compass FCU

www.compassfcu.com



Assistant Manager Denise Grinnell to Retire in January

After 32 years, Compass Assistant Manager Denise Grinnell, is set to retire in January.

Grinnell's tenure with Compass began in March of 1989 as a part-time teller, before moving to full-time in 1993.

In March of 1996, the credit union opened a new full-service branch on the west side of Oswego, with Grinnell promoted to Branch Manager. Over the course of the next ten years, this new branch attracted more than 1,500 new members, helping to move the credit union into its next chapter.

That next chapter came in 2006, with the opening of the credit union's current main office located at 131 George St. in Oswego. This transition saw Grinnell appointed as Assistant Manager, a position she has held for more than 14 years.

Under Grinnell's guidance, Compass has seen tremendous growth, now serving more than 7,000 members with six locations across Oswego and Fulton. During her more than 30 year tenure, the credit union's services for members have expanded to include mortgage and home equity loans, credit card services and more. *(More on Page 3)*

A Message from the Board

Dear Compass Members,

We want to thank you for your continued patience and understanding, as our lobbies were once again temporarily closed to help combat the latest spread of COVID-19 in our area. While this is admittedly an inconvenient circumstance, it has been necessary to help ensure the safety of our staff and members. Our staff has worked tirelessly to help make these transitions as smooth as possible and we look forward to a time when we can gather as we once did.



With that said, our spring time Annual Meeting remains an unknown. While we would love to return to our typical dinner atmosphere, we just do not have enough information to make a determination at this time. Fortunately, the success of our drive-thru meeting in September, leaves that option as well. In the coming weeks we will provide more details and information as it becomes available.

The Board sends its congratulations to Compass Assistant Manager, Denise Grinnell, who will be retiring at the end of January. Denise has been an integral part of the credit union for more than 30 years! We wish her all the best in this next phase of life and thank her for her many years of dedication to our credit union. We also welcome new Assistant Manager, Sue Fowler!

Wishing you a happy and healthy 2021!

Michael Pisa, Board President

Employee Spotlight - Angela Thomas

Next time you stop into your nearest Compass location, be sure to say hello to our newest Member Service Representative, **Angela Thomas**. Angela's previous experience includes four years of hospitality work at the Best Western Hotel.



Living in Oswego with her boyfriend, Angela enjoys spending time with her nephews and painting. We're happy to welcome Angela to our growing team!

2021 BJ's Club Promotion

Join or renew your 2021 BJ's Club membership at any Compass office. This special offer is not available at any BJ's Club location. Promotional sign-up dates for the coming year



will run on **March 15-29, June 14-28, September 13-27 and December 13-27**. Stay tuned to Compass Federal Credit Union's website at www.compassfcu.com or our social media channels for more information.

Limited Time

Balance Transfer

5.9% APR* UNTIL THAT

**BALANCE IS
GONE**



with NO Transfer Fee

*APR = Annual percentage rate. Balance transfer rate is for one-time transfers only. Rate will not apply to future balances. No transfers allowed from existing Compass accounts. Balance transfers are not eligible for VISA Rewards points. Members must qualify. Offer ends March 31st.

Season of Giving: Holiday Drives Benefit Blessings in a Backpack, Tunes for Tots

Each Holiday season Compass Federal Credit Union looks forward to our annual Giving Tree donations. However, due to the COVID-19 pandemic, the Giving Tree was put on hold for 2020, as we continue to do our part in limiting potential COVID exposure in our community.



In lieu of the Giving Tree, Compass management agreed to set up two separate drives this Holiday season; one for Blessings in a Backpack and the other for Tunes for Tots.

Our food drive for Blessings in a Backpack took in boxed macaroni and cheese, peanut butter and jelly, canned tuna and chicken, fruit snacks, pop tarts, applesauce cups and more to help feed elementary students.

Now in its eighth year, the Oswego/Fulton chapter of Blessings in a Backpack helps to feed more than 400 elementary students in the Oswego and Fulton communities.

The Compass Tunes for Tots toy drive helped to provide toys to children and families in need throughout Oswego County.

Formed in 2010, Tunes for Tots has worked closely with Toys for Tots to help set up drop locations throughout the county to help make a brighter Christmas for families in need.



Compass thanks our members and staff who donated, despite temporary lobby closures which came about just days after the announcement of each of these drives.

Compass Donates More than \$10,000 to Area Schools for Clothing Needs

Keeping with the spirit of the Holiday season, Compass Federal Credit Union recently donated more than \$10,000 to area schools to help pay for hats, mittens, snowpants, shoes and other student clothing needs that become especially important during the winter months.



Each school in the Oswego City and Fulton City School Districts received a check donation for the cause, along with Oswego's Trinity Catholic School.

New in 2020, all schools within the Mexico Academy & Central School District and the Hannibal Central School District also received check donations, increasing this year's overall total by \$2,000.

In total, Compass made donations to 22 schools within Oswego County.

"We look forward each year to doing what we can to help those in need within Oswego County," said Compass CEO, Jennifer Rupert. "This program has become a special one for us at Compass, as we expand our ability to help our students stay as warm and as safe as possible this winter season."

(Grinnell to Retire, from Page 1)...

"It has been a pleasure knowing that for the last 30 years I can come to work and help people," said Grinnell. "Whether it is our members or our employees, knowing that I can help people is what has motivated me over the years."

In retirement, Grinnell looks forward to traveling and spending more time with her family, including her three grandchildren.

Grinnell's final day in the Compass office will be January 29, 2021.

Training is already underway for Grinnell's successor, Sue Fowler, who will take over as Compass Federal Credit Union's Assistant Manager upon Grinnell's retirement. More details can be found on page four of this newsletter.

Compass to Award Scholarships in 2021; Applications Due by April 16



Compass Federal Credit Union is eager to give back to our great community by way of scholarships once again in 2021, with as much as \$14,000 set to be distributed to help support members' higher education.

Seven graduating seniors will be selected to earn scholarships ranging from \$500 to \$4,000. Applicants must be a 2021 high school graduating senior and a member of Compass Federal Credit Union.

In addition, Compass recognizes that students already engaged in post-secondary education, also benefit from scholarship support. With this in mind, Compass is offering two \$1,000 Continuing Education scholarships for Compass members who are already graduated from high school and are pursuing additional education.

Applications are available at www.compassfcu.com and must be submitted by 5 p.m., Friday, April 16.

Sue Fowler Named Compass Assistant Manager

Compass has named Sue Fowler as its new Assistant Manager.



Fowler joined Compass in 2016 following a merger with Oswego Heritage Federal Credit Union, where she served as a Member Service Representative, Loan Officer and eventually as a Branch Manager.

After joining Compass in August of 2016, Fowler advanced from Loan Officer to the credit union's Compliance Officer, before being named Assistant Manager.

With more than 20 years of experience in the banking industry, Fowler is eager to step into the role of management at Compass.

"I am ready and willing to help lead our credit union into the future," said Fowler. "I am excited to face the challenges that lie ahead and am confident in a bright future for our credit union."

Compass Locations and Hours of Operation

Main Office:

131 George St., Oswego
Phone: 315-342-5300

Lobby Temporarily Closed
Drive-Thru Only

Hours:

Mon. - Wed. 9 a.m. to 4 p.m.
Thurs. & Fri. 9 a.m. to 5 p.m.
Sat. 9 a.m. to 12 p.m.

Fulton:

208 N. 2nd St., Fulton
Phone: 315-593-8443

Lobby Temporarily Closed
Drive-Thru Only

Hours:

Mon. - Wed. 9 a.m. to 4 p.m.
Thurs. & Fri. 9 a.m. to 5 p.m.
Sat. 9 a.m. to 12 p.m.

Oswego Hospital:

110 W. 6th St., Oswego
Phone: 315-349-5562

Temporarily Closed

Hillside Plaza:

7 Fourth Ave., Oswego
Phone: 315-207-0390

Temporarily Closed

Novelis:

P.O. Box 5160
Phone: 315-349-0116

Temporarily Closed

SUNY Campus:

150B Marano Campus Center
Phone: 315-312-2191

Temporarily Closed

(Note* - Hours above are as of our print deadline of Thursday, December 3. These hours may have changed. Visit our website for updated information.)

E-Mail: memberservice@compassfcu.com

24-Hour Phone Access: (315) 349-0123

Mobile APP: Compass FCU

Visit our website: www.compassfcu.com



2X REWARDS POINTS

VISA PLATINUM with REWARDS

SHOP & EARN:

CASH BACK

GIFT CERTIFICATES

AIRLINE MILES

2X/\$1

This card offers a \$15,000 credit limit, a 10.9% interest rate (9.9% with automatic payment) and no over-the-limit fee. Monthly payments are \$25 or 2.25% of the outstanding balance, whichever is greater. There is a \$20 late fee. Rewards do not include cash advances or ATM transactions. 10,000 points = \$100 for redemption.

Your savings are federally insured to \$250,000.



Equal Housing Lender



National Credit Union Administration
A U.S. Government Agency